

In cooperation with the Florida Department of Transportation

RADIO COMMUNICATIONS FOR TRANSIT DISPATCHERS

In cooperation with the Florida Department of Transportation and the Florida Statewide Transit Training & Technical Assistance Program, the USF Center for Urban Transportation Research is pleased to present an online training course entitled **“Radio Communications for Transit Dispatchers”** on April 8, 2010.

When you are the radio dispatcher you can no longer rely upon eye contact, body language or facial expressions. The tone of your voice and the words you speak are all you have to get your message to the operator. This on-line training for radio communications will demonstrate ways to:

- promote safe operation
- expedite emergency response
- accelerate maintenance response
- improve service to your passengers
- gain operator cooperation and make your job more efficient

Time, priorities and professionalism are the keys for clear and concise communications that are so important to transit. Join us for this online training to give your radio communications skills a higher standard for the transit professional.

To participate in the FREE online training, fill out the registration form below and return by March 8, 2010 to Molly Buffington at buffington@cutr.usf.edu or fax to (813.974.5168). An instructional email will be forwarded to you to confirm your participation in the online training.



REGISTRANT'S NAME _____

JOB TITLE _____

MAJOR RESPONSIBILITIES _____

SUPERVISORS NAME _____

EMPLOYER _____

ADDRESS _____

CITY _____ **STATE** _____ **ZIP** _____

PHONE (_____) _____

EMAIL _____

If you would like to participate in this session, fill out the attached form, and email to buffington@cutr.usf.edu or fax to 813.974.5168 by March 8, 2010 to reserve your place. There are no fees to participate in this webinar.